

## QUALITY POLICY

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POLITUBES pursues the goal of becoming a leading manufacturer of high-performance insulating tubes and caps for the electromechanical and automotive industries, as well as technical films and releases.

This is why POLITUBES places Quality at the basis of its strategy to develop innovative products, capable of satisfying even the most specific requirements (High Value strategy).

In order to achieve and maintain its objectives over time, POLITUBES adopts a Quality Management System based on ISO 9001 and IATF 16949 standards.

The Company Management System has been developed to ensure the effective, efficient and sustainable use of resources, focusing on the expectations of Customers and Stakeholders. In line with these principles and with the values stated in the Organization and Management Model and in the Code of Ethics, this Policy defines POLITUBES' general guidelines for the implementation of the Quality Management System through:

- the safety, reliability and high performance of the products and services offered, in compliance with current regulations and the most advanced national and international standards, pursuing maximum customers satisfaction and guaranteeing the continuous alignment of company processes with the requirements of Quality standards (ISO 9001 and IATF 16949 - automotive industry);
- the continuous evolution and innovation of products, services, processes and systems with a view to excellence and guaranteeing a perfect customer experience;
- focus on individual customer needs through a lean and flexible structure and a very high level of customization of its products and services;
- the protection of health, safety and welfare of people at work, including within the supply chain;
- environmental protection throughout the product life cycle;
- anticipation, satisfaction and striving to exceed the different expectations of internal and external stakeholders, worldwide, benefiting from the high competence and professionalism of its human resources;
- the identification, prevention and management of different types of risks, both in business processes and throughout the value chain, and the ability to seize development opportunities;
- the promotion towards the internal and external community (Stakeholders) of its corporate culture oriented towards Quality, Sustainability, Inclusiveness and Ethics, spread through constant and targeted dialogue, communication, motivation and training activities;
- responsiveness and collaboration with its customers and suppliers, with a view to creating shared

value.

In order to achieve the objectives, the Management is committed to:

- ensure that the Company Policy is upheld at all levels of the Company organization;
- guarantee the human and technical resources needed to achieve the company's objectives;
- encourage the improvement of each employee's individual skills and the establishment of the best company mood.

Furthermore, the Management is committed to ensuring that:

- all workers are trained, informed and sensitized to carry out their tasks safely, in compliance with the requirements linked to the company's activities and in awareness of the individual responsibilities of each one within the Company Management System;
- the entire company structure participates, according to its attributions and competences, in the achievement of the assigned objectives.

The Management plays a strategic role in the full implementation of this Policy, making it available to all the Stakeholders and ensuring its widest diffusion by involving them in specific communication and/or training initiatives, making use of the constant supervision of the Quality Department.

POLITUBES provides its Stakeholders with a channel ("Whistleblowing Policy") dedicated to reporting, even anonymously, any situations in breach of this Policy.

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CEO

Federico Penzo